

Electronic Acknowledgement Receipt

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| EFS ID: | 2403456 |
| Application Number: | 10813509 |
| International Application Number: | |
| Confirmation Number: | 7396 |
| Title of Invention: | Method and apparatus for forecasting agent arrival |
| First Named Inventor/Applicant Name: | David Clarence Mullen |
| Customer Number: | 48500 |
| Filer: | Douglas W. Swartz/Debra Kesner |
| Filer Authorized By: | Douglas W. Swartz |
| Attorney Docket Number: | 4366-161 |
| Receipt Date: | 31-OCT-2007 |
| Filing Date: | 29-MAR-2004 |
| Time Stamp: | 14:20:14 |
| Application Type: | Utility under 35 USC 111(a) |

Payment information:

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| Submitted with Payment | yes |
| Payment was successfully received in RAM | \$ 180 |
| RAM confirmation Number | 10599 |
| Deposit Account | 191970 |

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File Listing:

| Document Number | Document Description | File Name | File Size(Bytes) /Message Digest | Multi Part /.zip | Pages (if appl.) |
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| | Multipart Description/PDF files in .zip description | | | | |
| | Document Description | | Start | End | |
| | Information Disclosure Statement Letter | | 1 | 3 | |
| | Information Disclosure Statement (IDS) Filed | | 4 | 11 | |
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| 7 | Foreign Reference | EP_0829996A2.pdf | 2580814 584c3d00276aa8578a592a12f583ba9185cc8 | no | 22 |
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| 10 | Foreign Reference | EP_0866407A1.pdf | 2117957 #A4a5d38550323995c917b1c506c196a370e4d5 | no | 22 |
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National Stage of an International Application under 35 U.S.C. 371

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